MEMORANDUM FOR THE RECORD

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Event:	FBI New York Field Office analyst) Interview
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Type of event: Interview Date: September 2, 2003

Special Access Issues: None

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Team Number: 6

Location: FBI New York Field Office

Participants - Non-Commission: FBI Assistant General Counsel Sean O'Neill

Participants - Commission: Peter Rundlet and Mike Jacobson

Background

has a BA in journalism from Long Island University. From 1994-1997 she worked as a manager for a fast food company and then as a bank teller. She joined the FBI in 1997 as a rotor, working in the drug branch. In 1999, she was transferred to Kevin Cruise's IT squad as a secretary. They were the squad handling the Embassy Bombing investigation. As a secretary, she did basic background checks and computer checks and record requests. This included checking the names of individuals working with the defendants in the Embassy bombing cases. In March 2002, she was promoted to an analytic position.

IT-7 and analytic program

She applied for the analytic position in August 2001. She filled out "KSAs" and was interviewed for the position in December 2001. When she applied there were 4 analytic vacancies in the New York Field Office. The other 3 individuals selected were from other FBI field offices. This was an internal posting. 2 of the analysts were assigned to CT and 2 to FCI. She is currently assigned to IT-7, which is the intelligence squad. She was originally assigned to IT-2, but when IT-7 was created she was transferred officially to that squad. She still supports IT-2, and is the only analyst working with that squad. Before she was assigned to provide analysis for IT-2, they had no analytic support. IT-2 used to have an IA, but no longer does. IT-1 has 2 analysts. They are very focused on specific cases.

She has not received much training. She received none when she was first assigned as an analyst. Since then, she has attended some symposia or seminars sponsored by analysts. For example, she took a one 1 week DIA course, which was a basic CT course. She just completed the Penlink training, and has also taken a course on "Analysts notebook" a type of analytic software. The FBI currently has a six week basic analytic course. She hasn't been able to go. It is mandatory for anyone assigned after 1999, so she will have to take this eventually. She did ask for training when

came on board. She would like to go to more training, but doesn't have time. Why can't they provide training for them in NY? They shouldn't have to go elsewhere for training. Her supervisor on IT-7 is Herlocher is not, however, providing any sort of real supervision. He's off at meetings, and doesn't know what she's working on. All of her work goes through Kevin Cruise, and does not even see her products (even though he is her rating official). The only supervision from would be that he would decide as to whether or not she should continue to work for Cruise. They will be creating a new intelligence division in NY. They want to put all of the analysts under 1 division. Right now, they have analysts under criminal, FCI, etc. and they want to put them under 1 division. As far as the composition of IT-7, they have an SSA, a lieutenant, 4-5 agents, a Port Authority policeman, 15 analysts, 2-3 IAs, 3 NYPD cops, and an NCIS analyst. The NCIS analyst primarily works with Right now, the agents have to do the administrative tasks for IT-7 because there is no secretary. The squad is trying to do community outreach. They have been going to mosques and trying to build assets. The NYPD is helping in this regard. Four agents are doing this full time, and 5 detectives are as well. They had a corrections officer who was trying to build an asset base in the prisons, but the new commissioner didn't want someone on the task force. They were going in and bringing the agents into the prisons. They are still doing a little bit of that, but less since the corrections officer left. All of the IT squads have an analyst, and two squads have 2 analysts. There are 2 analysts assigned to DT-2, and the other 3 are not assigned to specific squads, but have miscellaneous assignments. works on threat matters, and produces a weekly reports on threats. He spends a lot of time in the SCIFs reading the intelligence, including CIA teletypes. NYPD also puts out a daily report, which is from open source reporting. She thinks that s basically just cutting and pasting and not doing value added analysis. She does not consider his to be an analytic job, and people don't have the time to sit and read what he is putting together. Most people agree that what he is doing is not worthwhile. They had proposed putting her on this assignment as well, but she was interested in that. The NCIS analyst works with him on that, and the other analyst is primarily a liaison with other agencies. There used to be a DIA analyst on the squad, but

In terms of her own projects, she generally works for case agents and detectives on specific investigations. She noted that the detectives come to her for assistance more often than the agents. They give her names, addresses, etc. and she does in depth research on this. She will check Choicepoint, Lexis/Nexis, and ACS. She has also handled many PENTTBOM leads. She has done lots of background checks, and makde sure that leads were being covered. She also serves as the go between for the agents and the intelligence personnel.

they have been moved to another squad.

She gets her assignments from SSA Cruise and people on the squad. There is so much work that she may start asking them to set leads for her.

One of the analysts' frustration is that they are doing the reading but don't really know what to do with the information they are getting.

Information Dissemination

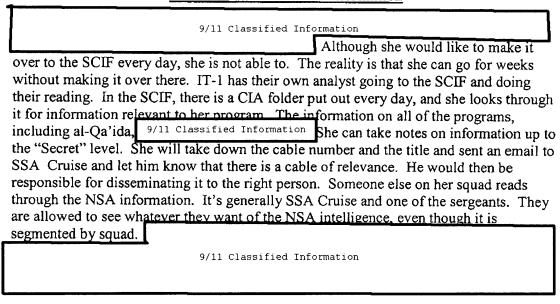
The agents don't always want to share information with the CIA. For example, one of the people from the Embassy bombing trial was a fugitive and they were getting tidbits from the Legat about him. The agents were concerned that they were going to tell the CIA about this person and the CIA would take over the case. The agents from IT-1 and IT-2 have spent years of their life on CT and living overseas.
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In terms of sharing with other squads, there have been times when Cruise has asked her to share her products with other squads. In addition, if she sees something relevant to another squad she would contact that squad's analyst about it.

Her squad had some sources. This information goes to the file and is uploaded to the CIFU file. CIFU would then do the searches for you. When they open an investigation, they would run checks on the person through CIFU, ELSUR, etc. IT-7 has set it up so that every email to a rotor goes to their squad. The IT-2 rotor gives her copies of the emails. All analysts get their respective squads emails. has access to every squad rotor's emails. They have been doing this for about 3-4 months. But some agents don't use email and aren't as good about putting paper into a file, which is a problem. She receives the relevant surveillance logs, which she would get when they are emailed to the rotor. The surveillance logs are put onto ACS, noted. She believes that surveillance logs have always been uploaded. TEC cuts, on the other hand, are not uploaded. They go to ELSUR, to which she does not have access.

She doesn't know about the Reports Officer positions. They posted these positions about a month ago, both internally and externally. There are 4 openings in NY. She thinks it will be like an intelligence person doing IIRs. The key is that they add something of value. For example, when the threat to NY financial institutions came through, the threat information was just cut and pasted, and nothing of value was added.

Access to NSA and CIA information



It also takes far too long to get back information from the CIA. Why does it take

9/11 Classified Information

It's a pain to even

request information from the CIA. She has to do a formal report to the IA, then an EC,
then back to the IA, then back to her. It takes too long. She also mentioned that it takes
forever to get back information from BICE. It takes weeks and weeks.

All analysts have keypad access to the SCIF. Those without such access must sign in and out.

Mission of IT-1 vs. IT-2

IT-1 handles the Cole, PENTTBOM, the East African threats. She said that IT-1 focuses on Bin Ladin himself and on the "big guys." IT-2 is focused on the "little guys" and on the Embassy bombing. They have a lot of leads from telephone numbers. She believes that IT-2 has about __ full field investigations, and about __ preliminary inquiries. The majority of their cases are based on telephone leads and on ____.

Telephone analysis & Financial Analysis

Telephone analysis is very important and would help from the beginning. They will work with the telephone analysis squad frequently. Frequently, they will do "basic workups" on the telephones. They will get you started in an investigation and help push you in the right direction. They tend to work more with them at the start of investigations. They will also go to them for subpoenas and for additional workups. She knows that the telephone squad is trying to change their focus and will start working cases themselves but she is not sure about this. She would go to them first for telephone

analysis and subpoenas rather than approaching the Communications Analysis Unit at FBIHQ. DT-6 grew out of PENTTBOM. They built up the cases based on their workups of the hijackers. This became the model of how they are doing investigations. Usually a lead with a phone number would come in and it would go to them. DT-6 would provide them with a little book with link charts, spreadsheets, etc. They work pretty closely with the agents. They tend to have an easier time getting information because of their contacts

9/11 Law Enforcement Sensitive

They have financial analysts in the office. She hasn't come across anything in their investigations that would require financial analysis. Maybe it one case, but that was it. Her squad has not worked with TFOS at HQ.

Watch Lists

It is at the discretion of the case agent and the SSA as to whether to put information into the watch lists. Her squad has put people on there. There is a watch list they could search but she's not sure where. She thinks it may be on the FBI Intranet. Kevin Cruise would know where it is.

HO & threat reporting

In fact, she has no contact or interaction with HQ. She has seen leads from HQ, which are often very general and vague. They work hard to figure out the focus. HQ has been hyping up of lot of reporting that doesn't need to be. For example, a person will call a suspect number one time, and NY is then told by HQ to "go to town" on this. They set off alarms all over the office. did note that the al-Qa'ida analysts at HQ are very good. Another example was with the scuba divers. HQ contributed to scaring the public. This is a post-9/11 development. Now HQ will sent out threat reporting without doing the basic background work. They send things out blindly. One reason for this is that noone wants to be "caught" having not passed something along. As a result, they will pass everything along. In terms of how NY responds, some supervisors have discretion to determine how to handle leads while others do not. It depends on their experience level. NY has a lot more experience than other offices so they are given a little more latitude.

has never heard of Maureen Baginski, or of the Office of Intelligence. The HQ reforms have had no impact, with the exception of the fact that she gets more emails now about things like that. HQ, in her opinion, is tied up by administrative paper pushing and is not doing any real work. Certain agents work more with the analysts at HQ. She doesn't have interaction with them, but thinks that Kevin Cruise might.

They did try to make the analysts reapply for their positions, as part of the FBI reforms. However, they dropped this. They were going to have an educational requirement. She is not sure what her title is any more. Her position has not really changed since 9/11, maybe just a drop. Initially, maybe they were doing just record checks and lower level stuff, and now they are more involved in cases. The biggest problem is that there are not enough analysts. She's assigned to work with about 40 people. They desperately need more people in NY. They are grossly understaffed (although she mentioned that some analysts don't seem to be working as hard). Overall, not much has changed since 9/11.

Perhaps one impact of the reforms is that things are more formalized. Whereas in the past, an email or phone call might have sufficed, now they have to write something formal and put it in the file. She considers the amount of paperwork outrageous. There has always been a backlog in uploading. She just got a call from a rotor who was uploading something that she wrote in April (about six months ago).

Morale in the NY office is very low and dropping further. People who loved their jobs a few years ago, now hate it. She was ready to quit on 9/12, but decided not to. They tried to bring their complaints to the Inspectors' attention, but they didn't care. New York needs to do a better job recognizing its personnel.

Language specialists

She has worked some with the language specialists. They made some pretext calls for them during the embassy bombing trial. They also translated documents from overseas.

Access to databases

She uses Choicepoint, Lexis/Nexis, ACS, and	She just
got Intel Plus, which has information from all of the major cases. She thin	nks it may
contain Harmony information. She mentioned that she may have access to	o this, but
noone knows how to use it. She has access to Intelink but yo	ou can only use
those in the SCIF. She also has Rapid Start access, which contains all inc	
leads. She has access to the call center's database as well. She has a LEC	account, but
hasn't used it. Trilogy is supposed to be great. She thinks that there shou	
central database with all of their information. There are currently too man	y databases to
search.	

Access to other intelligence

She has never heard of TTIC. She sees some DIA reporting, but it is more military oriented. She used to have access to the SIOC report, but not anymore. She hasn't worked with NYPD intelligence or CT bureaus. One of the detectives on IT-7 is from the Intelligence Division, and he is splitting his time between the two.